

### Osama Nimer Jomaa

■ Profile :

Degree: The World Islamic
Sciences and Education

University - Bachelors - Banking

and FinancialSciences

Date of Birth: November 1992 14

Gender: Male

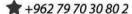
Marital Status: Single

Nationality: Jordanian

Residence: Jordan Religion: Islam

#### Address:

Amman, Jordan bayader wadi al seer, Othman Naghj ST.



□ osamajomaa25@yahoo.com

## **EDUCATION**

Al-Farooq High School Highschool Diploma (Tawjeehi) Information Technology (I.T) Amman, Jordan Graduated in 2010

# EXPERIENCE

2010-2009



Zain Telecommunications company

· Call Cinter: Dealt with customer issue, and providing customers with their needs.

2008-2007



Nokia Mobile company

- · Seals And Markting: innovation leader in the technologies that connect people and things.
- · Customer Service: Supervise all clients work personally, following up with their Ideas and input.

2016



"islamic international arab bank"

Traning Graphic Designer

\*Find new clients by needs and sign them on for new money solutions .

Make sure Client transition runs as smoothly as possible.

## SKILLS

Health and Safety

Certified by Jordanian Emergency Civil Services Part of the Emergency Evacuation Team.

. Skills and Abilities

Communications – Good written and verbal presentation skills. Use proper grammar and have a good speaking voice.

- Interpersonal Skills Able to get along well with co-workers and accept supervision.
   Received positive evaluations from previous supervisors.
- Flexible Willing to try new things and am interested in improving efficiency on assigned tasks.
- Attention to Detail Concerned with quality. Produce work that is orderly and attractive.
   Ensure tasks are completed correctly and on time
- Hard-working - Throughout high school, worked long hours in strenuous activities while attending school full-time. Often managed as many as 65 hours a week in school and other structured activities while maintaining average grades.
- Customer Service Routinely handled as many as 250 customer contacts a day
  in a very busy Coffee Shop's. Averaged lower than a 001 percent complaint rate
  and was given the "Employee of the Month" award very recently, in March of 2009
  Received Merits and Accomodations. for above average and excellent work.
- · Reliable Excellent attendance record; trusted to deliver daily cash deposits as Auditor.
- Other: Time Management, People Management, Organization, Creative Thinking skills, Teamwork, Coaching, Problem Solving, Quick Learner, Sales Ability, Diplomacy Skills. Self motivated, initiative, high level of energy.
- · Languages:

Arabic: Speech and Writing Very Good

English: Speech and Writing Good

\*Certificates or contacts are available upon request\*